



DIMENSIONS

ALGONQUIN HIGHLANDS

Job Description: HOUSEKEEPER

Who We Are

Combining neuroscientific research with plant ceremony and luxurious hospitality, Dimensions focuses on restorative well-being and transformational growth. Dimensions helps improve and transform lives by drawing on the restorative power of nature, spa rituals, remarkable cuisine, and plant ceremony. Supporting lives to reset, renew and transform lies at the heart of everything we do. We are passionate about our purpose, and it is the reason we come to work every day. Dimensions Algonquin Highlands is our first Canadian property to open among our growing international collection of safe, legal and luxurious accommodations in natural settings.

The Role

Reporting to the Housekeeping Supervisor, the housekeeping team is at the heart of creating an exceptional guest experience and maintaining high standards of hospitality. The Housekeeper is responsible for providing a clean and tidy environment for our guests, which is key to their journey and transformation. Respecting the guest's privacy and safety is of the utmost importance for the entire Dimensions Team.

Duties and Responsibilities

- Prepare guest rooms and cabins for guest arrival to luxury standards
- Provide daily tidy service including organizing items, replenishing amenities, and changing linens as required and included in morning and evening cabin service
- Welcome and acknowledge all guests according to company standards
- Identify, assess and address areas that need extra attention
- Deliver guest requests as required/requested
- Identify and report preventative or other maintenance issues in guest rooms and cabins
- Provide evening refresh services
- Ensure the health, safety, and privacy of guests and team members
- Maintain cleanliness of all guest areas as required including spa and team areas
- Window cleaning in cabins and public areas as required
- Outdoor tasks as required depending upon the season. (Including but not limited to raking, sanding, snow removal, garbage pick-up)
- Any additional tasks as assigned by Management

Qualifications

- Previous luxury resort housekeeping experience preferred
- Exceptional organizational and interpersonal skills with attention to detail
- Strong service orientation – actively looks for ways to help others
- Displays initiative, enthusiasm and self-motivation
- Must be discrete and respectful of others



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- Ability to work varied hours/days, including nights, weekends, and holidays as needed
- Able to work within the physical demands of the position including extensive walking, bending, stairs, pushing and pulling, lifting and carrying of over 50lbs

What we offer

- Excellent and comprehensive training program that will help you build skills and grow/develop in a luxury guest service environment
- Work in a picturesque and natural lakeside (Maple Lake) location
- Competitive flexible benefits package for full-time and part-time staff
- Health benefits starting on day 1 for full-time staff
- Access to a comprehensive Employee and Family Assistance Program (EFAP)
- Meals on duty

LOCATION: Dimensions Algonquin Highlands is located at 1218 Canopy Lane, Maple Lake, Stanhope Township, Ontario (20 minutes west of Haliburton).

How we hire

Please send a cover letter and resume to Recruiting@dimensionsretreats.com.

Dimensions is committed to fostering a climate of diversity, equity, inclusion and respect. We are committed to creating an inclusive environment where people from all backgrounds can thrive. We welcome all applicants, and encourage applications from racialized persons, Indigenous Peoples, women, persons with disabilities, LGBTQIA2S+ persons, and others who may contribute to furthering a diversity of ideas within our organization.

We thank you to all who apply, however only qualified candidates will be contacted.

To enquire: Recruiting@dimensionsretreats.com